

UDA HOME CAMPS FREQUENTLY ASKED QUESTIONS

I have submitted my reservation, now what happens?

Your reservation will be entered into our system and “held” until the staff has been confirmed for your camp. You will receive an email once your reservation has been entered.

How long will it take to confirm my dates?

Generally, we like to staff camps within one week or 7 business days. It may take longer if there is limited staff available. You will receive email updates from UDA about the status of your home camp.

Who can I contact for updates on the status of my camp?

Sonya Weathers is the Home Camp Manager for UDA. She works diligently to confirm home camp dates as soon as possible. You can contact her at 1-800-DANCEUDA, ext. 4407.

Where do I find all of my waivers, contracts, and forms for camp after I've registered and my dates have been confirmed?

You can access your account information and camp packet on the new UDA Online Camp Tracker. Go to <http://uda.varsity.com> and click on “Camp Tracker.” Enter your customer number and invoice number to see everything.

Will I receive anything in the mail?

Yes, you will receive two boxes. One will have camp merchandise and one will have camp supplies. Both of these boxes should be held for the staff.

What should I do if I haven't received my home camp boxes?

Wait until you have spoken to your staff. They will pass along the message that the boxes aren't there yet.

When will my staff contact me about my home camp?

Your staff will contact you 1-2 weeks prior to the start of your camp to go over everything.

What should I do if I haven't heard from my camp staff?

Call Sonya Weathers at 1-800-DANCEUDA or contact your State Director. They will make a courtesy call to the staff and remind them to contact you as soon as possible.

Can I give my final payment and medical release waivers to my staff?

We prefer that you mail your payment directly to the office so it doesn't get lost coming to our national office. One copy of the medical release waivers should be mailed to the UDA national office. Coaches/advisor should keep a copy with them at camp in case of an emergency.